

GBO.OVERHEID

The Dutch governmental shared service organization for ICT

Tomorrow's government wants to be efficient, flexible and customer-oriented. ICT is an important tool in this. In the near future ICT will enable citizens and companies not only to communicate with the government 24 hours a day, seven days a week but also to supply information only once. All government agencies operate on the same principle: they require a citizen's or a company's registration only once, they offer one central registration number to each client, and use one safe system of authentication.

From January 2006 the Dutch governmental shared service organization for ICT (GBO.Overheid) has been responsible for the management and ongoing development of a number of ICT services for all government agencies. GBO.Overheid also develops shared standards to facilitate electronic messaging among government agencies, citizens and companies. GBO.Overheid is a telling example how the Dutch government tries to improve its electronic services to these user groups. ICT security, integrity and continuity need to be guaranteed in order to be successful.



www.digid.nl

DigiD

DigiD ('Digi Dee') stands for the Digital Identity of citizens and companies. DigiD is a shared system which Dutch government authorities can use to verify the identity and electronic signature of citizens and companies accessing their electronic services. An important and fundamental idea behind DigiD is that citizens and companies can use a single login code to access a steadily increasing number of online electronic government services.



www.pkioverheid.nl

PKIoverheid

PKIoverheid is the name of the Public Key Infrastructure (PKI) designed for safe electronic communication with and within the Dutch government. PKI certificates guarantee high-level security to information sent on through the Internet by government agencies. They can be used for safeguarding websites (SSL), submitting valid electronic signatures, high-level authentication at a distance and message encryption.



www.govcert.nl

GOVCERT.NL

GOVCERT.NL is the Computer Emergency Response Team of the Dutch government. GOVCERT.NL supports government agencies in preventing and dealing with ICT-related security incidents. GOVCERT.NL offers services in the field of prevention, warning, advice, knowledge sharing and monitoring. GOVCERT.NL is also active in the prevention of and following up on security breaches in ICT around the clock. All government agencies can use its services.



www.waarschuwingsdienst.nl

Waarschuwingsdienst.nl

Waarschuwingsdienst.nl ('National Alerting Service') informs computer users at home and in small companies about current threats on the Internet. It uses a website, e-mail and an SMS service to this end. It also offers a lot of information about safe internetting in manuals, videotapes and monthly news letters.

Waarschuwingsdienst.nl is a free of charge service run by GOVCERT.NL.

GBO.OVERHEID



OVERHEIDSTRANSACTIEPOORT

www.overheidstransactiepoort.nl

Overheidstransactiepoort

This is the Dutch Government Transaction Portal, the government's central post office for electronic messaging for the business community in the Netherlands. It is responsible for two-way communication which is both effective and efficient. Companies need to submit standardized business information only once for all government agencies. The Government Transaction Portal is particularly suited to frequent messaging involving many data which can be dealt with electronically, without human interference.



FORUM STANDAARDISATIE

www.forumstandaardisatie.nl

Forum Standaardisatie

The 'Standardization Forum' supports the Dutch government in the use, development and establishment of open standards for electronic exchange. In this way it promotes interoperability not only within the Dutch government system itself but also in the relations between government agencies on the one hand and citizens and companies on the other. This is how the Dutch government can present itself as one party offering various electronic services to both user groups and is free to make its own choices in the software market. GBO.Overheid coordinates the bureau of the Standardization Forum.



OVERHEIDSSERVICEBUS

Overheidsservicebus (Is being developed)

The Overheidsservicebus (OSB) ('Government Service Box') sees to it that questions and reports between government agencies are electronically processed according to a recognised standard. The Government Service Box functions as the government's post man for this type of electronic exchange. Like a real post man the Government Service Box screens the information on the envelope, in this case an electronic one. It has no dealings with the contents of the message. It just sees to it that the message meets the standards required for correct addressing and safe transmission.

Government initiative

GBO.Overheid is an initiative of the Dutch government which aims at improving its electronic services by reducing complexity. GBO.Overheid maintains shared ICT services for as many government agencies as possible. This leads to cost reduction and scale advantages. You can find more information on www.gbo.overheid.nl.



GBO.Overheid bouwt mee aan de e-overheid

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Information

GBO.Overheid

Telephone: + 31 (0)70 888 75 00

E-mail : accountteam@gbo.overheid.nl

www.gbo.overheid.nl